



# City of Virginia Beach

[VBgov.com](http://VBgov.com)

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January 29, 2021

The Honorable Robert M. Dyer, Mayor  
and Members of City Council

**Subject: COVID-19 Mass Vaccination Brief**

Dear Mayor and Members of City Council:

The City of Virginia Beach remains in close partnership with the Virginia Beach Department of Public Health to assist with the ongoing implementation of the COVID-19 mass vaccination program. The City's largest Point of Dispensing (POD) sites yet were held this week, with 3,000 doses administered on Monday, January 25 and 2,900 doses administered on Wednesday, January 27. Given the size and scale of the events, there have been some lessons learned with the crowd flow and vaccination administration process. Staff has identified solutions to address some of the issues encountered and will be implementing them for tomorrow's vaccination event, in which another 3,000 doses are expected to be administered.

This week has been a week of significant accomplishments. The City rolled out the City's pre-registration portal on Monday, January 25, 2021 to support the official transition into Phase 1b, and the City's 311 Citizen Services call center was activated to support mass vaccination questions and assist individuals with navigating the portal. In addition, staff from across the City has been reassigned to support the ongoing efforts at the Convention Center, making this one of the most significant cross-coordination efforts the City has undertaken to date.

The attached *COVID-19 Mass Vaccination Brief* details current mass vaccination operations in Virginia Beach. For reference, I have highlighted a few notable points below:

- A total of 27,948 vaccine doses have been administered in the City, and 4,593 people are fully vaccinated. Of the 27,948 vaccine doses administered in the City, 11,423 doses were administered through the City PODs.
- Over 48,000 people who qualify for Phase 1b have signed up through the City's pre-registration portal.
- Medical staffing and vaccines continue to remain the top limiting factors for the City's mass vaccination operations.

The City remains grateful of the efforts shown by all volunteers and City staff supporting this historic initiative. Please contact me if you have any questions.

Sincerely,

Patrick A. Duhaney  
City Manager  
Attachment (1)

## EXECUTIVE BRIEFING

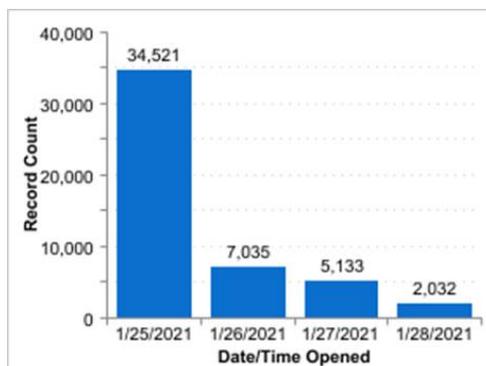
January 29, 2021

### OPERATIONS SUMMARY

Mass vaccination efforts ramped up at the Virginia Beach Convention Center this week. With approximately 50 staff needed for each 8-hour shift based on the current supply, staff from throughout the organization are being redeployed to support these efforts.

### OPERATIONS

- 27,948 vaccine doses have been provided in the City of Virginia Beach; 11,423 have been administered through City-partnered Points of Distribution (POD) sites
- 4,593 people are fully vaccinated
- Virginia Beach moved into Phase 1B on Monday, January 25 (total of 127,000 residents in Phase 1B, per Virginia Beach Health District) and expects to stay in Phase 1B for the foreseeable future, given the limited vaccine supply. Residents who qualify for Phase 1A but have not yet received the vaccine may still come in during Phase 1B
- Over 48,000 individuals have pre-registered through the Virginia Beach portal to be added to the Phase 1B waitlist.



- Staff is assessing the flow in the Convention Center and making modifications to accommodate larger events and improve line management
- Virginia Department of Emergency Management (VDEM) is assessing ways to augment support of the City's vaccination clinics
- Virginia Task Force 2 (VATF2) Urban Search and Rescue Team may be activated to assist VDEM in supporting and/or running a large-scale vaccination event in the state
- 311 Citizen Services has received a total of 10,410 calls between Monday 1/25 – Thursday 1/28. Staff is answering general questions regarding vaccination and assisting individuals with pre-registration

### FOR WEEK OF 2/1

- 3 CLOSED (invite/appointment-only) PODs for 1B on Monday, Tuesday, and Thursday 8AM – 6PM
- 6,000 first doses and 1,000 second doses available for next week's events
- Vaccine supply will stabilize over the next four weeks, with a consistent supply of 5,225 doses allocated to Virginia Beach. This supply may be split among hospital and community partners in the city

## FEDERAL AND STATE UPDATES

All states rely on the federal government to distribute vaccine doses. Based on our population, Virginia is currently receiving approximately 105,000 new doses per week toward our goal of achieving herd immunity. The pace of incoming doses may not significantly increase for months, although President Biden has announced plans to increase distribution by 16% in the near future.

Even with that slight increase, there is simply not enough doses yet available. Virginia is not likely to satisfy the demand for Phase 1b until March or April.

The Virginia Department of Health manages Virginia's dosage distributions allocated to local health districts in proportion to each district's population. Local health districts are expected to determine the most equitable and efficient use of each allocation, leveraging any combination of their own staff and volunteers, hospitals, pharmacies, and individual providers.

The [Virginia Vaccine Summary Dashboard](#) has been updated to provide greater transparency and clarity, and now shows that the majority of first doses available to the Commonwealth have been administered. Anyone who receives a first dose of vaccine will receive the second dose three-four weeks later as appropriate. Vaccine providers should not hold back current supply for second doses; they will receive second doses in proportion to the first doses they administer.

## JOINT INFORMATION CENTER

The Joint Information Center focused this week on supporting the rollout of the pre-registration portal and vaccination clinics, updating FAQs, assisting media with access and information and responding to citizen inquiries regarding the pre-registration process and how individuals in Phase 1B will receive notifications about appointments.

- Facilitated media requests for stories and interviews, created special vaccine station and protocol for media covering people being vaccinated to protect privacy of others
- Fielded more than 300 questions on Facebook, Twitter and Instagram
- Supported introduction and launch of portal through social posts, information on [VBGov.com](http://VBGov.com) and [Emergency.VBGov.com/coronavirus](http://Emergency.VBGov.com/coronavirus)
- Facebook post about moving to 1B and announcing the pre-registration portal has hit 120.1K impressions. The same Twitter post has reached 18,827 impressions
- Continuing to update [website](#) and fact sheets to assist 3-1-1 and others in responding to citizen inquiries the vaccine
- Focusing on creating signage and additional information releases for next week

