



City of Virginia Beach

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February 19, 2021

The Honorable Robert M. Dyer, Mayor
and Members of City Council

Subject: COVID-19 Mass Vaccination Brief

Dear Mayor and Members of City Council:

We continue to assist with the ongoing implementation of the COVID-19 mass vaccination program. The City is supplying between 40 and 60 employees for each POD in support continuity of service and vaccine administration operations. The Office of Emergency Management is working closely with the Virginia Beach Department of Public Health to address registration and ensure identified Tier 1B are receiving the vaccine.

The City and VBDPH successfully conducted a health equity POD at Enoch Baptist Church on Saturday, February 13 administering a total of 180 vaccines. The next health equity POD is scheduled at New Hope Baptist Church on February 27th, 2021. The City is supporting VBDPH's efforts and has identified 7 additional locations for future health equity PODS.

The attached *COVID-19 Mass Vaccination Brief* details current mass vaccination operations in Virginia Beach. For reference, I have highlighted a few notable points below:

- A total of 64,633 vaccine doses have been administered in the City, and 14,598 people are fully vaccinated. Of the 64,633 vaccine doses administered in the City, 35,834 doses were administered through the City PODs.
- Over 81,000 people have signed up through the City's pre-registration portal.
- Medical staffing and vaccine availability continue to remain the limiting factors for the City's mass vaccination operations.

The City remains grateful of the efforts shown by all volunteers and City staff supporting this historic initiative. Please contact me if you have any questions.

Sincerely,

Patrick A. Duhaney
City Manager
Attachment (1)

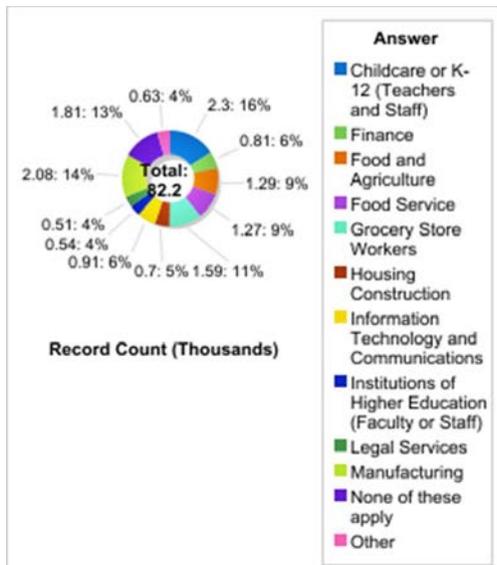
EXECUTIVE BRIEFING

February 19, 2021

Virginia Beach continues to vaccinate qualified individuals under Phase 1B. The allocation of doses for individuals in this phase is as follows: 25% for 75+, 25% for 65+, 50% for Essential Workers and Individuals with Co-Morbidities. This week the City assigned 40-60 staff per day to the convention center in support of Vaccinate Virginia Beach.

OPERATIONS

- 64,633 vaccine doses have been provided in the City of Virginia Beach; 35,834 have been administered locally through City-partnered Points of Distribution (POD) sites
- 14,598 people are fully vaccinated; 7,495 fully vaccinated through the Convention Center POD
- Over 82,000 individuals have pre-registered through the Virginia Beach portal to be added to the Phase 1B waitlist.



- The Virginia Department of Health activated its on-line pre-registration portal on Monday, February 15th. The City will continue to operate the Virginia Beach pre-registration portal until March 1, 2021.
- 311 call center continues to assist individuals with pre-registration and respond to questions from

people who are already pre-registered. 311 staff has completed training with the Health Department

to assist residents without email or internet access with creating vaccine appointments. This week staff created over 100 vaccine appointments for residents without email addresses.

- The Virginia Department of Emergency Management (VDEM) continues to assess augmentation strategies in support of the City's mass vaccination event and is working with DCM Ken Chandler to establish a prioritization process for upcoming health equity vaccination sites.
- The City and the VBDPH successfully conducted a Health Equity POD at Enoch Baptist Church in the Lake Edward area on February 13, 2021. A total of 180 Moderna vaccines were administered. Second doses will be provided on March 13, 2021.

FOR WEEK OF 2/22 AND BEYOND

- 4 CLOSED (invite-only) PODs for Tier 1B on Monday, Tuesday, Wednesday, and Thursday from 8AM – 6PM
- 3,300 first doses and 7,700 second doses available for next week's events
- Health Equity Vaccination PODs are scheduled for February 27, 2021 and Saturday, March 27, 2021 for the Great Neck community at New Hope Baptist Church
- VBDPH staff are assessing local area needs to determine best placement of Health Equity PODs and will be scheduling more
- Vaccine supply is expected to stabilize in the coming weeks with a shared supply of approximately 6,200 doses allocated to the City of Virginia Beach and local healthcare agencies

FEDERAL AND STATE UPDATES

- 1,092,799 first doses have been administered in Virginia; 420,574 people are fully vaccinated. 12.8% of the population has been vaccinated with at least one dose
- Virginia expects to receive fewer doses this week due to the severe weather across the country
- 36 CVS Pharmacy locations in Virginia, including one local in Virginia Beach, are offering vaccination services for people age 65+. This is a direct federal supply and separate from the State's vaccine allocations
- The State launched a new pre-registration system and call center this week to improve consistency and ensure timely assistance with questions and pre-registrations
- While the State has been conducting assessments of how to augment existing vaccination site operations, they have not yet chosen any sites to support

JIC SUMMARY

The Joint Information Center continued to provide primary Communications management for the preregistration portal and vaccination clinics, updating FAQs, responding to media and citizen inquiries regarding the new state pre-registration portal, the pre-registration process, appointment scheduling

procedure to receive second dose of vaccine, and how appointment notifications will be received.

- Managed more than a dozen media requests for information, facilitated three interviews with Health Department staff
- Continuing to update website and FAQs, providing updates to 3-1-1 and others to assist with responding to citizen inquiries
- Provided state call center with link to Virginia Beach-specific FAQs. (Someone from the call center had been directing callers to contact the Convention Center business office)
- Provide information to citizens regarding vaccination procedures through social posts, information on www.VBGov.com and www.Emergency.VBGov.com/coronavirus
- News release, social posts and article for City newsletter about vaccine-related scams
- Social posts warning the public of scam emails:
 - Facebook: 34.4K impressions
 - Twitter: 7.8K impressions
 - Instagram story: 5.1K impressions
 - Nextdoor: 42.1K impressions

Some people who received first shots in other regional health districts have been directed to Virginia Beach for second doses. They were turned away. People seeking second dose shots were advised that have they need to seek their second dose in the same location that they received their first dose because that's where their vaccine is sent.

